

Child Support Payment Methods

There are several different methods for PAYERs to make support payments when a formal employer is not present to submit payments via income withholding. Besides the fees listed below, a PAYER should contact his/her financial institution or credit card company to determine if other fees apply.

NOTE: Payers are required to pay on his or her own, when an employer Income Withholding is NOT an option, or if you are self-employed, or earning cash. Payers must also pay on your own until the employer withholding has started.

Electronic Payments made are applied to ALL open child support cases, when more than one family requires payments, paying current support first, then arrears (past-due). With any electronic payment method used, the State of Wisconsin, local Child Support Office, or the Trust Fund will not be held responsible for any errors or misapplication of payments.

PURGE PAYMENTS: If making a PURGE payment with any method, to avoid jail or be released from jail, please contact Dane County Child Support to make arrangements (608) 266-4031.

For more payment information on making your payment, please visit: <https://dcf.wisconsin.gov/cs/ncp/pay>

Payer-Paid Payments

These are payments sent by a PAYER with a personal check, cashier's check, or money order to the Trust Fund with a payment coupon (Monthly Statement Coupon, or payer-paid coupon). A coupon is always required and are located at: <https://csos.wisconsin.gov/login>, or mailed to you each month.

When mailing in your child support payment:

- Include the correct coupon (child support payment coupon or R&D fee coupon)
- Write your KIDS Pin or Social Security Number on your check or money order
- Make check or money order payable to: WI SCTF
- Send your payment and coupon to:
WI SCTF
PO Box 74200
Milwaukee, WI 53274-0200

***Note:** Personal checks over \$4,999 are held for 10+ days to clear your bank account before releasing to the payee.

Pay-By-Phone (PBP) – Savings & Checking Accounts

PBP allows a PAYER to use a phone to authorize payments to be withdrawn from a savings or checking account and sent to the Trust Fund. Although the child support program **does not charge a fee to make payments using this method**, the PAYER should confirm any **fees** assessed by their bank.

PAYERs interested in using PBP must contact the Trust Fund - 1-800-991-5530 – or visit this website:

<https://dcf.wisconsin.gov/cs/ncp/pay/ways-to-pay>

ExpertPay – Credit Card or Debit Card

ExpertPay website: <https://www.expertpay.com/>. Make your payment by credit card or Debit Card. The transaction process may take up to 5-7 business days (not including weekends or holidays) to be credited. Fees for this are 2.95% of the payment, up to a maximum \$60 fee.

You must first Register for an account, if you don't already have one.

AllPaid (aka GovPayNow)

<https://www.govpaynow.com/gps/user/cyg/plc/a002zk>

Dane County Child Support Pay Location Code (PLC): a002zk

- 3.75% fee for payments under \$1,000.
- 3.5% fee for payments over \$1,000.
- There is a minimum \$1.75 fee.
- If you call AllPaid to make your payment, there is an additional \$4 service fee.

TouchPay Kiosk – Dane County City County Building Lobby & Online Payments

Our Kiosk accepts **cash and credit card** payments for your child support obligations. The building is OPEN 8 am – 4:30, Monday – Friday. Payments can take up to 5-7 days to be applied to your account.

PURGE payments made by the KIOSK or Website will immediately be approved by the agency upon proof of payment (receipt).

Machine is located at: Dane County City County Building Lobby, 210 Martin Luther King Jr Blvd, Madison WI 53703.

1. Payers need their Child Support PIN #, driver's license and Social Security Number.
2. Fees are required:
Cash payment: \$3.00 for 0-\$100 payment
An Additional \$2.00 per \$100 payment
Credit Card Payments: 2.95%
3. A receipt is produced after a payment has been made.

TouchPay has other Kiosk locations to make your child support payments:

- Milwaukee County Court House
- Brown County Child Support Agency lobby
- Winnebago Child Support, County Justice Center lobby
- Rock County building Lobby, Janesville

TouchPay Online Payments Accepted – <https://tpchildsupport.com/childsupport/WI>

You must Register for an account first. Once registered, you can make payments using your child support PIN. Payments can take up to 5-7 days to be applied to your account.

- Availability 24 hours a day, 7 days a week, 365 days a year.
- Secure and convenient payment options.
- Low fees & simple payment process. (2.95% fee)
- All major credit cards and PayPal accepted.

MoneyGram – In person at a location near you

NCP's will need to locate a MoneyGram vendor from over 40,000 locations in the U.S.

<https://secure.moneygram.com/locations/bills>

Dane County Child Support Receive Code: 14692

Online Credit Card fees start at \$7.99.

In person –

- Cash – Your required payment due, plus \$3.99 flat fee
- Your child support account number – This is your KIDS PIN

You can also pay your child support payment and processing fee at the cash counter. All payments can take up to 5-7 days to be processed. Payers should keep their MoneyGram payment receipt until the payment is posted to your account.

In person - NCP's must take the following items with when they pay:

- **Cash** – Your child support payment, plus the **\$3.99 flat fee**
- **Your Child Support Account Number** – Which is their KIDS PIN

Sign up to check on your payments, balances, order summary, appointment and hearing schedule, and enforcement activity by visiting: <https://csos.wisconsin.gov/login>